

Measures for Cities (12/15/2010 DRAFT)

General:

1. Rating of the overall quality services provided by your city
(Community survey: excellent, good, fair, poor)
2. Citizens' rating of the overall appearance of the city
(Community survey: excellent, good, fair, poor)

Police Services:

3. Part I and II crime rates
(Submit data as reported by the Minnesota Bureau of Criminal Apprehension. Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson. Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, D.U.I, liquor laws, disorderly conduct, and other offenses.)

and/or

Citizens' rating of safety in their community
(Community survey: very safe, somewhat safe, neither safe nor unsafe, somewhat unsafe, very unsafe)

Output:

Police Response Time

Time it takes on top priority calls from dispatch to the first officer on scene.

Fire Services:

4. Insurance industry rating of Fire services
(The Insurance Service Office (ISO) issues ratings to Fire Departments throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The ISO rating is a numerical grading system and is one of the primary elements used by the insurance industry to develop premium rates for residential and commercial businesses. ISO analyzes data using a Fire Suppression Rating Schedule (FSRS) and then assigns a Public Protection Classification from 1 to 10. Class 1 generally represents superior property fire protection and Class 10 indicates that the area's fire suppression program does not meet ISO's minimum criteria.)

and/or

Citizens' rating of the quality of fire protection services
(Community survey: excellent, good, fair, poor)

Output:

Fire Response Time

(Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire).

Emergency Medical Services (EMS) Response Time (answer if applicable)
(Time it takes from dispatch to arrival of EMS)

Streets:

5. Average city street pavement condition rating
(Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI))

and/or

Citizens' rating of the road condition in their city:
(Community survey: good condition, mostly good condition, many bad spots)

6. Citizens' rating the quality of snowplowing on city streets
(Community survey: excellent, good, fair, poor)

Water:

7. Citizens' rating of the dependability and quality of city water supply (answer if applicable – centrally provided system)
(Community survey: excellent, good, fair, poor)

Output:

8. Operating cost per 1,000,000 gallons of water pumped/produced (answer if applicable – centrally provided system)
(Actual operating expense for water utility / (total gallons pumped/1,000,000))

Sanitary Sewer:

9. Citizens' rating of the dependability and quality of city sanitary sewer service (answer if applicable – centrally provided system)
(Community survey: excellent, good, fair, poor)

Output:

Number of sewer blockages per 100 connections (answer if applicable – centrally provided system)
(Number of sewer blockages reported by sewer utility / (population/100))

Parks and Recreation:

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings)
(Community survey: excellent, good, fair, poor)